



# Los Angeles County African American Employees Association



Presents  
**A Workshop**

## “DEALING WITH DIFFICULT PEOPLE”

- ❖ Are you a target for difficult people?
- ❖ Know what to say and do
- ❖ Bring out the best in people

**Saturday, October 1, 2011**  
**10:00 am – 12:00 pm**  
*REGISTRATION begins at 9:30 am*

Willowbrook Senior Center  
12915 S. Jarvis Avenue  
Los Angeles, CA 90061

**PRESENTERS:**

Edgar Poureshagh, MS,CS  
Shanetta Robinson, MPA  
Tara Jiles, M.A.

**Cost:**

Members:                      **Free**

Non Members:            **\$10.00 in Advance** (cash/check/money order)  
**\$15.00 at Door** (cash only)



**To RSVP Contact:**

Lorraine Hadden, Auditor (213) 974-8322  
Shannon Denby, DPSS (562) 908-3572  
Zenola Cochrane, Probation (562) 940-3313  
Michael Armstrong, TTC (213) 974-0459  
Cheryl Greer, DHR (213) 202-5895

Mary Calhoun, CSS (213) 738-2016  
Cynthia Machen, BOS (213) 974-8399  
Pauline Oghenekohwo, DHR (213) 974-2397  
Andrea Wedderburn, MH (213) 738-4309  
Lesbia Ross, DPSS (562) 345-7871

**Space is Limited!!!**

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DETACH AND MAIL WITH PAYMENT TO:

**Los Angeles County African American Employees Association**  
**P.O. Box 91851, Los Angeles, CA 90009**  
**“Dealing With Difficult People”**

Enclosed is my payment for \_\_\_\_\_ reservation(s) @ \$ \_\_\_\_\_ each. Total Amount Enclosed: \_\_\_\_\_  
Please make check(s) payable to: Los Angeles County African American Employees Association (LACAAEA)

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Department: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_